

David Reed MP  
Member of Parliament for Exmouth & Exeter East  
20 High Street  
Exmouth  
EX8 1NP

8<sup>th</sup> September 2026

Dear Mr Reed

## Update on remediation works at Premier Inn Exmouth Seafront

I am writing to provide an update on the remediation works currently taking place at the Premier Inn Exmouth Seafront hotel.

Residents will be aware that the hotel has not been looking its best in recent years. The building has experienced several issues associated with water ingress, most visibly the discolouration of the exterior walls. While these issues have affected parts of the building fabric, it is important to stress that the hotel remains structurally sound and safe to operate, and the guest experience within the hotel bedrooms has not been compromised.

This year, Whitbread's appointed contractor has been carrying out a programme of remedial works to address these issues. Residents will have seen scaffolding and protective wrapping around the building as these works have progressed.

As investigations and repairs have continued, it has become clear that the extent of the issues is greater than we initially assumed. This means the scope of the building works has increased and a more comprehensive programme of remediation is required to ensure the building is properly repaired.

As a result, the works will now continue until the end of the year. The safety wrap will remain in place over this period, and a temporary scaffolded "tin hat" roof structure will also be installed while repairs to the building roof and plant are completed.

We recognise that the continued presence of scaffolding is disappointing for residents, businesses and visitors alike, particularly given the prominence of the hotel on Exmouth's seafront. However, as long-term owners of the building, we are committed to carrying out the necessary works thoroughly and to the highest standard, rather than pursuing a short-term solution.

As a team, we recognise the Premier Inn Exmouth Seafront hotel is an important part of the town's visitor economy, welcoming business and leisure guests from across the UK throughout the year. We are determined to restore the building's appearance in a way that reflects the significance of its seafront location and the pride that the local community rightly takes in Exmouth.

Thank you for your understanding and patience while our teams carry out this work.

Yours sincerely,



Alex Flach  
Development Director, UK & Ireland

### Whitbread Group PLC

Whitbread Court, Houghton Hall Business Park  
Porz Avenue, Dunstable, Bedfordshire, LU5 5XE  
T +44 (0) 1582 424200 [www.whitbread.co.uk](http://www.whitbread.co.uk)

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